# Making Meaning

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To the Moon and Back: The Apollo Program

### A Full-Class Discussion Group

- Apollo: Reflections and Lessons video
  - A unique forum that brought together politicians and managers from Apollo
- Siddiqi article ("Competing Technologies, Nationalist Narratives, and Universal Claims: Toward a Global History of Space Exploration")
- de Monchaux Chapter 19 ("Cities and Cyborgs")
  - The failure of Apollo's systems analysis approach to improve life in cities
- Rittel article ("Dilemmas in a General Theory of Planning")
  - Why some "wicked problems" are not amenable to the Apollo approach

### Systems Development Life Cycle (SDLC) Life-Cycle Phases





System Concept



#### Planning

Develops a

Management

and other

planning

Provides.

resources

needed to

achieve a solution.

documents.

the basis for

acquiring the

Project

Plan.

#### Development

Initiation Defines the

Begins when a sponsor identifies the concept.

a need or an Boundary opportunity.

Concept Proposal

is created.

scope or boundary of Includes Systems

Document,

Cost Benefit

Analysis, Risk

Management

Plan and

Fensibility Study.



Requirements Analysis

Analyzes user needs and develops user requirements. Creates a detailed. **Functional** 

Requirements Document.



Design

Transforms detailed requirements. into complete, detailed System Focuses on how to deliver the required functionality.



#### Development

Converts a design. into a complete information system. Includes acquiring and installing systems environment; creating Design Document.and testing databases/ preparing test case procedures; preparing test files: coding. compiling, refining programs; performing test readiness review

and procurement activities.



#### Integration. and Test

Demonstrates that the developed system conforms to requirements as specified in the Functional Requirements Document. Conducted by Quality Assurance staff and users. Produces Test Analysis Reports.



Implementation

implementation.

implementation.

of the system.

environment,

and resolution

identified in the

Integration and

of problems

Test Phase.

preparation,

Includes

Describes tasks to operate and maintain information systems in a production into a production. environment. includes Post-Implementation and In-Process Reviews.

Operations and Maintenance



Disposition

Describes endof-system activities. emphasis is given to proper preservation of data.

## Open Systems: Wicked Problems

- Wicked problems are interconnected; each is a symptom of others
- Truly understanding the problem implies knowing every possible solution
- Wicked problems do not have an enumerable set of potential solutions
- Explanations constrain your thinking, and all explanations are incomplete
- There is no way to no which solutions you have not yet thought of
- Solutions to wicked problems can be better or worse, but not right or wrong
- Choices have consequences, and those consequences have consequences, ...
- Some of those consequences are irreversible, so every try is playing for keeps
- Wicked problems may seem similar, but their differences may be crucial
- Decisions need to be made by those who have the right to be wrong

### Term Papers

- US Permanent Space Presence
- How America Helped Win World War II
- Commercializing Aviation
- The Societal Revolution Around the Automobile
- US Department of Education's Office of Innovation and Improvement
- World War I: The Decision of War and the Defeat of Germany
- Faster, Better, Cheaper
- Colonization of Mars
- The Manhattan Project
- Post-9/11 NSA Surveillance
- Equal Rights Ammendment